

Cabinet Warranty

Wrightcraft Custom Woodworking Inc.'s commitment to excellence and quality workmanship offers the following warranty to consumers of our cabinetry products.

What This Warranty Covers:

Wrightcraft Custom Woodworking Inc., warrants its parts and products to be free of substantial defects in materials and workmanship for five years on the cabinet construction and 2 years on cabinet doors and finishing, effective from the original date of delivery or installation under normal home use. This warranty is offered only to the original purchaser and may not be transferred.

What Wrightcraft Customer Woodworking Inc. Will Do Under the Warranty:

During the warranty period, Wrightcraft Custom Woodworking Inc., at its discretion, will repair or replace any part or product that proves to have substantial defects in materials or workmanship, or provide an equivalent replacement product. Every attempt will be made to match replacement parts as closely to the original colour, however an identical colour match cannot be guaranteed.

Wood Characteristics & the Natural Aging Process:

Variations or changes in colour of solid wood and wood veneer products may vary in colour and will gradually darken or mellow as they age. These changes are accelerated by exposure to air, sunlight, smoke, household cleaners and other environmental conditions. These conditions may eventually cause the wood to warp, split or crack. These variations are considered a natural characteristic of the material in relation to their environment as normal wear and tear and are not covered under this warranty.

What This Warranty Does Not Cover:

This warranty does not cover any problems or damage which result from improper transportation, improper installation (if cabinetry was installed by someone other than Wrightcraft Custom Woodworking Inc. or an authorized Wrightcraft dealer), mishandling, misuse, abuse, neglect, abnormal use, commercial use, improper maintenance, non-Wrightcraft repairs or modifications, exposure to extreme temperatures, excessive exposure to direct sunlight, exposure to moisture, exposure to abrasive chemicals or solvents or the effects of normal wear and tear including cuts, scratches, or damage caused by impacts or accidents. In addition, variations in wood alterations, finish colour, aging or other natural wood and stain characteristics are not considered defects and are not covered under warranty.

Also not covered under this warranty are shipping and transportation costs and labor charges to remove and reinstall cabinetry. This warranty covers only parts and materials supplied by Wrightcraft Custom Woodworking Inc., and does not cover costs for removal or installation of countertops, plumbing fixtures, appliances or related materials or labor costs. Wrightcraft Custom Woodworking Inc. reserves the right to substitute parts of like quality if an identical replacement part is unavailable and does not guarantee that finishes on the replacement item will exactly match the finishes of the Wrightcraft cabinetry already installed in your home.